

**Listed below are some functions of professional chaplains that health care professionals have identified. Please indicate the extent to which these services are needed by ranking each as F (frequently), S (sometimes) or N (never).**

**Chaplain as Provider of Spiritual and Religious Care**

- F S N Being Accessible and Visible on the Unit
- F S N Including Spirituality as a Part of Total Patient Care

**Chaplain as Advocate**

- F S N Helping Clients Connect with Their Faith Group
- F S N Protecting Clients from Unwarranted Pastoral Care

**Chaplain as Counsellor and Comforter**

- F S N Supporting Clients Coping with Illness
- F S N Caring for Grief and Loss
- F S N Addressing Spiritual Concerns about Organ Donation
- F S N Being Involved in Crisis Intervention
- F S N Helping Staff Face a Personal Crisis or Work Stress
- F S N Supporting Staff During Organizational Change or Crisis

**Chaplain as Interdisciplinary Team Member**

- F S N Assessing a Client's Spiritual Needs
- F S N Participating in Team Rounds
- F S N Attending Family Conferences
- F S N Charting Interventions

**Chaplain as Leader of Worship**

- F S N Praying with Clients
- F S N Coordinating Regular Worship Services
- F S N Conducting Memorial Services and Funerals
- F S N Performing Rites and Rituals at Birth and Death
- F S N Recognizing Holy Days Through the Year
- F S N Maintaining a Sanctuary Space for Prayer and Meditation

**Chaplain as Participant in Ethics Programs**

- F S N Addressing Spiritual Concerns in Ethical Issues
- F S N Assisting with Advance Directives
- F S N Participating in Ethics Rounds and Committees

**Chaplain as Educator**

- F S N Providing Inservices on Spirituality and Health
- F S N Offering Inservices to Staff about Chaplaincy Services
- F S N Educating Staff on Multi-Faith & Multi-Cultural Traditions
- F S N Training Volunteers to Provide Spiritual Care
- F S N Educating Faith Communities on Hospital Guidelines
- F S N Conducting Clinical Educational Programs for Seminarians and Chaplaincy Students

**Chaplain as Mediator and Reconciler**

- F S N Clarifying a Client's Spiritual Needs with Staff
- F S N Helping Clients Understand Hospital Guidelines
- F S N Facilitating Conflict Resolution
- F S N Offering Confidential Counsel to Clients and Staff

**Chaplain as Resource for Complementary Healing Traditions**

- F S N Teaching Clients & Staff about Complementary Therapies
- F S N Facilitating the Provision of Complementary Therapies

**Chaplain as Researcher**

- F S N Conducting Studies Measuring Spirituality and Health
- F S N Facilitating Focus Groups
- F S N Designing Spiritual Assessment Tools
- F S N Publishing Findings

**Are there other Spiritual and Religious Care issues that you have identified pertaining to the following:**

1. Your clients' spiritual and religious care needs.
  
2. Your own (as caregiver) spiritual and religious care needs.

**How can Spiritual and Religious Care help your program?**

**Personal Information (No names please.)**

What is your profession? (e.g. nurse; volunteer; clergy)

Where are you located? (e.g. facility/unit; community)

**Thank-you for taking part in this survey.**

**Acknowledgements:** This survey is based on prior work and research by chaplains Paul Chidwick and Christopher DeBono. Credit goes to *Professional Chaplaincy: Its Role and Importance In Healthcare*. 2001. Eds. Larry VandeCreek and Laurel Burton, and the *Spiritual and Religious Care Policy Manual* prepared by the Ontario Multifaith Council on Spiritual and Religious Care.

**WILLIAM OSLER HEALTH CENTRE**

***SPIRITUAL AND RELIGIOUS CARE  
NEEDS ASSESSMENT***

**Purpose:** There is an increasing amount of research indicating that Spiritual and Religious Care has a positive influence on physical, emotional and spiritual health. WOHC's Spiritual and Religious Care Program is conducting a Needs Assessment Survey with WOHC staff, volunteers and community faith groups to identify the spiritual and religious care needs of clients and staff at WOHC's three campuses.

**Goal:** The goal of the Spiritual and Religious Care Needs Assessment is to develop an integrated, sustainable and accountable program that responds to the spiritual and religious care needs of clients and staff at WOHC.

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